

# MDM migration checklist

Move a device fleet between MDM platforms without losing control

Organization:

Migration date:

Source MDM:

Destination MDM:

## 1. Plan and inventory

- ☐ Inventory the fleetby platform, OS version, enrollment type, and ownership
- ☐ Document current configpolicies, restrictions, profiles, app assignments, OEMConfig
- ☐ Sort devices by migration pathno-wipe, re-enroll, or reset (see the path flowchart)

## 2. Apple non-wipe eligibility (per device)

- ☐ Running iOS / iPadOS / macOS 26 or later
- ☐ Organization-owned and ADE-enrolled
- ☐ Registered in Apple Business(not Shared iPad, which is excluded)
- ☐ Deadline set: more than a day, less than 90 days(30 days max if volume-purchased apps)
- ☐ Managed-app preservation confirmednew MDM delivers apps before DeviceConfigured

## 3. Set up the destination MDM

- ☐ Connect Apple Business and Android enrollment programs
- ☐ Configure APNs and Volume Purchasing tokens
- ☐ Recreate core policies, profiles, and app assignments

## 4. Android paths (by enrollment type)

- ☐ Fully managed:plan reset and reprovision (binding set at provisioning)
- ☐ Work profile:remove and re-add the work profile, personal data untouched
- ☐ Recreate OEMConfig settingson rugged / enterprise devices

## 5. Pilot, migrate, verify

- ☐ Pilot a small, representative groupacross each platform and enrollment type
- ☐ Communicate with userswhat to expect, what to do, and when
- ☐ Migrate in managed wavesby group or platform, not all at once
- ☐ Verify each wavereports in and is compliant in the new console
- ☐ Decommission the old MDMonly once the whole fleet is verified